

Downloading plan



[shspark](#) 5 posts since

May 4, 2009

I have never experienced anything as frustrating as trying to join a team and get a training plan. I finally got active.com to recognize my name/password, but now I'm at the download training plan impasse. I don't understand what they're asking regarding merging accounts - I don't have another account! When I go to 'skip' I get an error message. Please tell me I'm the only one with this problem and how to fix it - I am so ready to give up!

THANKS!



[LovesAmber](#) 5 posts since

Apr 16, 2009 **1. Re: Downloading plan** May 10, 2009 8:53 PM

I am having the same problem!

No clue- have you figured it out?

Downloading plan



[charaug](#) 3 posts since

May 4, 2009 2. **Re: Downloading plan** May 17, 2009 1:19 PM

In the same boat here. Hoping someone can help us!



[Crritter](#) 1 posts since

Jun 29, 2009 3. **Re: Downloading plan** Jun 30, 2009 3:10 PM

Having similar problems getting this site to recognize my name/password.

Downloading a training plan? Can't even find it.

I'm so frustrated I think I'll become a couch potato.